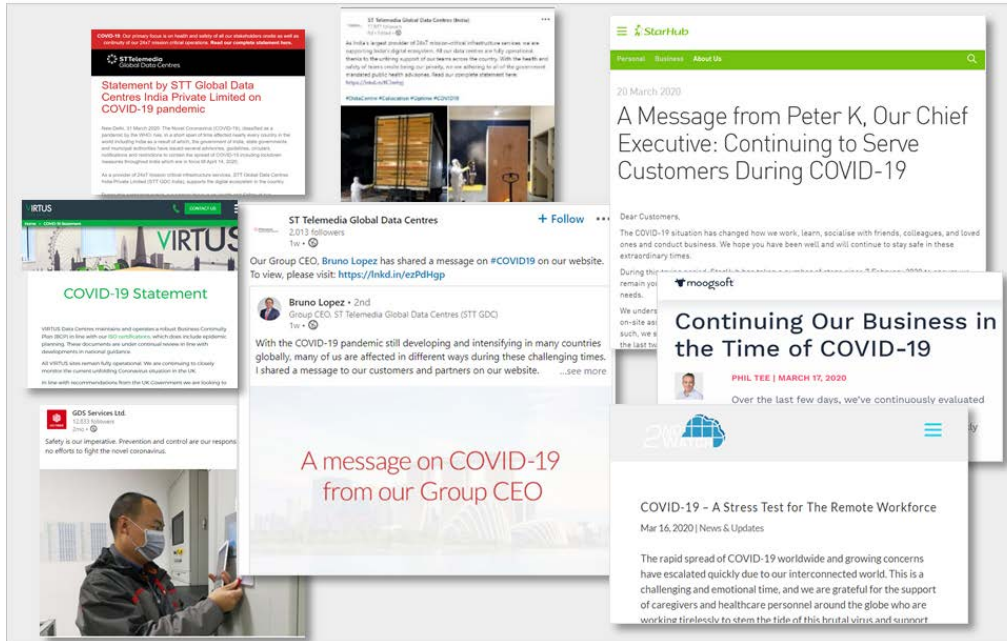




Redefining "Business as Usual" During Covid-19



The unprecedented Covid-19 pandemic has driven most of the world further into the digital realm and ushered in a new business normal. Communications and digital infrastructure, as well as solutions and capabilities that safeguard and optimise the infrastructure, have never played as mission critical a role as they have now. Within the STT group, our portfolio companies have ensured robust business continuity with minimal impact, so that they can continue supporting their customers during this unplanned disruption. Learn more about the on-ground measures implemented by some of our portfolio companies, [ST Telemedia Global Data Centres \(STT GDC\)](#), [STT GDC India](#), [VIRTUS Data Centres](#), [GDS](#), [StarHub](#), [Moogsoft](#), [2nd Watch](#).

CORPORATE NEWS

STT Boosts Cloud IT Capability with Majority Stake in CloudCover

Following its investments in [2nd Watch](#) and [Cloud Comrade](#), STT continues to strengthen its cloud IT capability with a [majority stake acquisition in CloudCover](#), a cloud-native service provider with presence in India and Southeast Asia (SEA). With STT as a strategic investor, CloudCover will accelerate its market expansion and talent acquisition as well as strengthen its software development and product offerings.



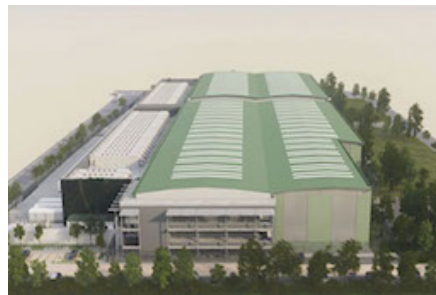
StarHub Sweeps Up Four Customer Service Awards

StarHub bagged **two Golds** and **two Silvers** at the “Customer Contact Week Asia Excellence Award 2020”, and the 14th annual “Stevie® Awards for Sales & Customer Service”. The accolades serve as recognition for StarHub’s efforts in refining its customer service strategy as part of its #HelloChange commitment.



VIRTUS to Open Two New Data Centres

The new builds – **LONDON6** in **Stockley Park campus** and **LONDON10** in **Slough** – will open largely pre-let and ramp up VIRTUS Data Centres’ total live technical space to 97MW of 165MW available. This development reflects a growing customer demand to bring their storage and compute infrastructure closer to end users to lower network costs and improve the performance of their applications. VIRTUS is part of STT GDC.



VALUE CREATION

StarHub Eyes Enterprise Growth with Majority Stake Acquisition of Strateq

StarHub announced the **acquisition of Strateq**, a Malaysian-based digital services provider, to boost its enterprise capabilities. The latest strategic move serves to strengthen and diversify StarHub’s existing information and communications technology managed services, and cybersecurity capabilities in Singapore and Asia Pacific.



COMMUNITY

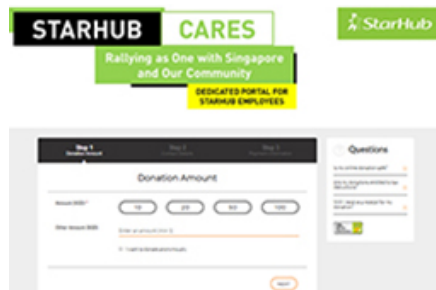
STT Group Steps Up Covid-19 Community Response

In April, STT and STT GDC collectively participated in Temasek Foundation's Project #BYOBclean. The joint activity saw 14 staff from both companies, including STT President & Group CEO Stephen Miller, distributing free hand sanitiser to members of the public. STT also donated to Canossaville Children and Community Services and Dignity Kitchen to lift up their beneficiaries during this challenging period. STT will continue to identify areas of need to help our community get through this critical time.



StarHub Establishes Covid-19 Fund to Help Those in Need

StarHub established the **StarHub Cares COVID-19 Fund** to support frontliners, patients and lower-income households in causes voted by employees as closest to their hearts. StarHub also rolled out **support measures for customers and the community**, including **enhanced entertainment options** and waived fees and discounted rates for Enterprise ICT solutions. Most recently, it diverted its 20th Anniversary marketing budget to **enable students from lower-income families to access online learning** for full home-based learning.



U Mobile Donates RM1 Million and Phones as Part of Covid-19 Fight

U Mobile has been providing relief in various ways. It **contributed RM1 million** to Malaysia's Ministry of Health via the GLC Disaster Response Network and **donated 100 mobile phones and postpaid SIMs** with unlimited data and calls to medical frontliners at University Malaya Medical Centre and Sungai Buloh Hospital. For customers, U Mobile is providing **free calls to crisis hotlines**, **offering free daily 1GB data** and also **doubling hotspot data on selected plans** to make it easier for customers to stay connected during these challenging times.



GDS' Strong Fight Against Covid-19 for Their Customers and the Community in China

Since the start of the Covid-19 outbreak, GDS - part of STT GDC - has stood strong in their fight against the pandemic in China. What would have been a joyous celebration and reunion with their families and loved ones over the Lunar New Year holidays were dampened with worries. The staff at GDS has been taking extra precautions not just for their health and safety, but also strengthening their business continuity plans in keeping the data centre running smoothly amidst the crisis for their customers as well as the community, which has put tremendous stress on them, especially the ones **at the frontline of operations.**



SKY Provides Customers with Complimentary Channels During Homebound Period

Deciding to bring cheer to Filipino families who are homebound, SKY released **additional complimentary channels** to their basic line up for the duration of the Philippines' lockdown period. With access to more children programmes, educational and cooking shows, movies, sports and news, SKY hopes to provide greater entertainment and bonding time for families.



Please feel free to forward this newsletter.